

LET'S CHAT

HOW IT WORKS

1

GIVE US A CALL

If you have been assessed and allocated a funding package and want to nominate Rainbow Care as your provider or unsure, we can talk you through your options.

LET'S MEET

Book a home visit with our care coordinator to discuss options in more detail and how we can customise our services to meet your needs.

2

3

PLAN AND QUOTE

Following our conversations and/or home visit we will send you the customised care plan, next steps and quote.

WELCOME TO RAINBOW CARE

Congratulations your services are now set up! We will continue to meet with you regularly to make sure your supports are always up to date and relevant.

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TESTIMONIALS

"I have always been impressed by their client care, I have always been made to feel comfortable and supported"

"My favourite thing about Rainbow Care home Services is that they are queer. It made me feel empowered to work with a business that understood and advocated for the needs of queer people."

"Interact with the same staff person, rather than lots of random people"

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Rainbow Care



Rainbow Care

AGED CARE SUPPORT AT HOME

SUPPORTING YOU IN LIFE, HEALTH & COMMUNITY.

www.rainbowcareservices.com.au

ABOUT US

We are a small openly LGBTIQ+ owned and operated profit for purpose company that specialises in meeting the needs of the LGBTIQ+ community through aged care case management, in-home and community services.



Our inclusive approach is available for all those seeking a personalised service and tailored experience in navigating aged care supports.

We provide aged care services in the Moreton Bay Region and Sunshine Coast.

YOUR CARE COORDINATOR

Your Rainbow Care Coordinator will work with you to design your supports to make the most of the budget available to you.

YOUR SUPPORT BUDGET

The government will assess your support needs and assign you a budget to support this. Then you can nominate Rainbow Care to be your provider of choice to administer your funding.

If you do not believe your budget matches your level of need your care coordinator can work with you to request a re-assessment or explore alternate support pathways and funding.

DESIGN YOUR SUPPORTS

RAINBOW WORKER TEAM

Rainbow Care has a team of qualified and experienced care workers to support your personal care, in-home and community needs.

ALLIED HEALTH & CLINICAL TEAM

We work with you to set up clinical supports such as nursing, occupational therapy, physiotherapy or other allied health supports.



EQUIPMENT, MOBILITY AIDS AND MAINTENANCE

Your care coordinator can work with you to organise any needed equipment or aids, including referrals to allied health for recommendations.

OTHER SUPPORTS

Yard care, transport, emergency respite, meal delivery, home maintenance.

MONTHLY STATEMENT & BUDGET DASHBOARD

You will begin receiving a monthly statement at the start of each month. This will show you how much funding you have, what has been used, by who and of course what you have left to spend. You can also have access or nominate somebody you trust to have access to our online budget dashboard to view any invoices processed and track your budget.

PREFERRED PROVIDER

The choice is yours on who provides your supports. If you already have preferred providers like the lawn maintenance team that you have been using for the last 20 years your care coordinator can work with you to have these providers under your funding package.

ARE YOU ELIGIBLE?

You must be assessed and allocated an individual funding package. If your unsure but know you need the support let us know and we can walk you through the next steps. Note: We are not a CHSP provider.

To request an assessment or discuss your access to aged care supports contact My Aged Care 1800 200 422.